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🌐 [www.bronxhouse.org](http://www.bronxhouse.org)

### **JOB DESCRIPTION: Crisis Response Team – Social Worker P/T \$35-\$40an/hr.**

The Crisis Response Team – Social Worker (CRT-SW) will report directly to the SONYC Program Directors and will be responsible for the implementation of the Crisis Response Team plan as well working directly with staff and all SONYC participants. The CRT-SW will also conduct staff trainings in behavior management, crisis response, de-escalation skills, etc. Ability to work as a team player and team leader are key requisites for success.

#### **Primary Responsibilities**

- Promoting the general well-being of all SONYC participants and staff
- Working with outside agencies to provide support to families
- Offering mentoring and suggestions for SONYC staff and other program personnel
- Developing and providing crisis intervention strategies to improve student outcomes
- Working to maximize coping skills for participants in difficult situations
- Provide staff development for SONYC staff
- Coordinate and facilitate trainings and workshops for participant families
- Provide support to team of three program directors
- Lead, coordinate and maintain Crisis Response Team and action plan
- Establish, build and maintain relationships within the community to ensure that Bronx House is consistently meeting the needs of all members.

#### **Qualification**

Master's degree in Social Work, Human Services or related field with significant experience working with adolescents. Experienced Licensed clinical professional preferred.

- Ability to develop creative solutions to challenging situations
- Able to set boundaries
- Perception and active listening required
- Empathetic approach
- Exceptional emotional intelligence, with the proven ability to build effective professional relationships
- Have a demonstrated track record of effective problem-solving and decision-making
- Analytical and communication skills (written and verbal)
- Sound judgment, high level of integrity, professionalism, a positive attitude and a sense of humor
- Resourcefulness, creativity and strong problem-solving skills

- Has perspective on issues of equity, diversity and inclusion, particularly as it relates to youth development work

**Disclaimer**

The above statements are intended to describe the general nature and level of work being performed by people assigned to this classification. They are not to be construed as an exhaustive list of all responsibilities, duties, and skills required of personnel so classified. All personnel may be required to perform duties outside of their normal responsibilities from time to time, as needed.

For further information about this position or to send a resume, please contact Troy Calhoun, Managing Director of Afterschool Programs at [troy@bronxhouse.org](mailto:troy@bronxhouse.org)