



Attendance Policy:

- Private and semi-private lessons: If you are unable to attend a lesson, give us a call at 718-792-1800 x235 or email performingarts@bronxhouse.org at least 24 hours in advance. This is considered an excused absence. Students may receive a maximum of one make-up lesson for an excused absence.
- Private and semi-private lessons canceled with less than 24 hours notice are considered unexcused absences and will be forfeited.
- Class canceled due to teacher absence or building closure due to poor weather conditions will receive a make-up lesson at the end of the semester.

Class Policy:

- No food or drinks (other than water) are permitted in the studios.
- Students must use the restroom before class.
- All lessons will adhere to their start and end times.

Refund Policy:

- If a participant drops out prior to class/lesson start, a refund will be issued. No tuition refunds will be granted after the first class except for medical reasons. If there is a medical reason, the participant must provide a doctor's note and will receive a prorated tuition refund or credit. All credits must be used within our fiscal year (July 1–June 30).
- All refunds are subject to a \$35 administrative charge.
- Insurance fees are not refundable (except for program cancellations)
- Group classes are subject to minimal enrollment; Bronx House reserves the right to cancel or combine classes due to insufficient registration. If a class is canceled before it begins, all tuition and insurance payments will be refunded in full; once a class begins, all refunds will be prorated.